Dear Patients

March 2024

It is with great sadness that we must announce the closure of Bishopthorpe Branch Surgery. This will happen in early July 2024. It is unfortunate that this news has found its way out before we have all the answers to the questions we know you will have.

Many of you will be aware that our lease comes to an end on 4th July this year. We have only very recently been informed by the landlord that they will not be renewing the lease. Over the last few months we have been in discussion with the landlord about an alternative way forward, including the possibility of a temporary extension to the lease, but those discussions have not been successful.

We have been offered the use of space at Vernon House but due to the many strict guidelines and protocols surgeries must adhere to and follow, this space will not be suitable.

Our focus is ensuring that our patients continue to receive the same standard of care from the Copmanthorpe site. In addition, the surgery will undergo a full refurbishment and extension to deliver more health care services and capacity to our patients. After discussions with the NHS Humber and North Yorkshire Integrated Care Team (ICB), there **will** be measures put in place for those who have no transport options, we can announce more on this once the details have been agreed.

We will be restructuring the way our clinical team works to ensure that appointment availability remains the same and we hope to increase our capacity by starting the day earlier and ending it later.

We appreciate that many of you will have concerns and we will try to address these in the coming weeks via communications sent directly to you and on our social media page.

We ask that you continue to use our services as normal in the meantime.

The Partners

OSMP